

Scientists are some of the smartest people to walk the planet. But even basic chromatography knowledge can evade the most experienced scientist. That is why Phenomenex provides [technical assistance nearly 24 hours Monday through Friday with Live Chat](#). Our Technical Experts are here to help answer any inquiry no matter how simple or complicated or even embarrassing!

We have had research scientists with multiple PhDs who have been working with gas chromatography nearly all their career, suddenly asked to perform high-pressure liquid chromatography. When this happens, steps in the process can be accidentally skipped or miscalculated.

This is when Live Chat support is a viable asset, because our experts will stop at nothing to make sure you get the answers you need to perform the best job possible.

Many of our customers are working to better humanity, and that can only be done with the right tools and the best resources. Phenomenex is dedicated to providing that assistance to all industries such as [biopharmaceutical, pharmaceutical, food, environmental, clinical research, forensics/toxicology, cannabis testing, chemicals and fuels, and universities](#).

Our [Technical Experts](#) are not only able to help with every day laboratory questions and inquiries, but also with method development struggles. They are able to help walk you through the process if needed, as well as give advice and support in your project. They aren't here to sell you anything or tell you to only use Phenomenex products. They are simply here to help you achieve your goal in the most effective way.

Chatting with an expert is easy and attainable online and available around the world all day throughout the work week. We want customers to be able to reach us for [technical support](#) no matter where they are and what they are working on.

Try out Live Chat for yourself today! Have a question? Just visit www.phenomenex.com/chat and talk with our Technical Experts immediately. They are here to help.

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