

In our continued promise to provide support for customers, Phenomenex has launched a [COVID-19 Resource Site](#). The site includes COVID-19 specific chromatography spotlights, kits and reagents, blogs/articles, education and support services, FAQ’s, and resources for promoting mindfulness and wellness during this time.

We wanted to make sure that our customers feel like we are there for them, which is why the [Phenomenex COVID-19 Resource Site](#) was created. Phenomenex is fully operational and products are able to be ordered the same as always. Representatives are available globally during business hours, and local phone numbers, emails, and fax numbers are still operating. For countries where Phenomenex sells directly, you can also order online on the web.

Log In | Sign Up | English

MyDashboard | Quick Order

Search

Products > Industries > News and Events > Technical Support > **It's Fun! Tour Company >**

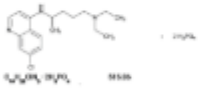
# COVID-19 Resource Center

Take Your Skills to the Next Level! Sign Up an Upcoming Webinars. **View Now >**

USP Monographs | Reagents | Blogs/Articles | Education | Tips | FAQs | Our Commitment | Tips for Wellness

## COVID-19 and Chromatography Spotlight

### USP Monographs



**Chloroquine Phosphate: Assay & Organic Impurities**

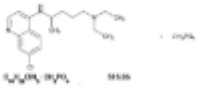
USP monograph for assay & identification of chloroquine phosphate and organic impurities

Recommended HPLC Column:

- Luna 5 µm C18(2) 100x4.6mm
- Luna 5 µm C18(2) 250x4.6mm

**Explore Luna LC Column >**

**Read USP Monograph >**



**Chloroquine Phosphate Tablets**

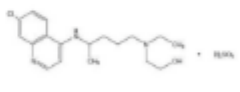
USP monograph for assay & identification of chloroquine phosphate and organic impurities

Recommended HPLC Column:

- Luna 5 µm C18(2) 100x4.6mm
- Luna 5 µm C18(2) 250x4.6mm

**Explore Luna LC Column >**

**Read USP Monograph >**



**Hydroxychloroquine Sulfate (Ph.Eur.)**

Ph.Eur. method for identification of hydroxychloroquine sulfate and organic impurities

Recommended HPLC Column:

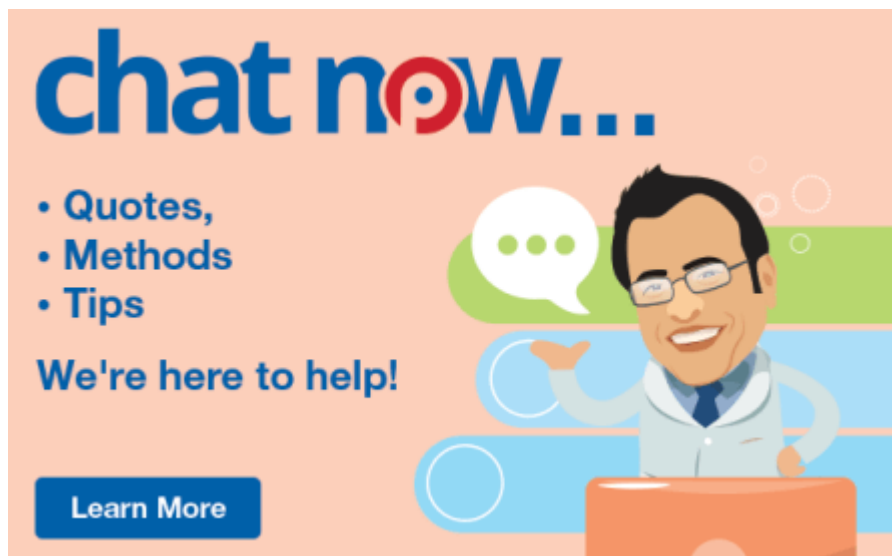
- Kinetex 1.7 µm BVO C18 50x2.1mm

**Explore Kinetex LC Column >**

**Read Ph.Eur. Monograph >**

Phenomenex also understands that many of you are stuck at home, because we are too! So we decided to increase the amount of free live webinars we conduct. Take your skills to the next level with both our upcoming webinars and our current on-demand webinars. [Register for an upcoming webinar here](#) and [visit our on-demand webinar site to explore past presentations](#).

If you have any problems knowing the right part number to order, please contact one of our technical specialists through our nearly instant online chat service, [Chat Now](#), to obtain technical advice, quotes, product availability as well as place orders.



## COVID-19 Phenomenex Frequently Asked Questions (FAQs)

- **Is Phenomenex still open and operating?**

Yes, Phenomenex is open for business. Orders are currently being taken, and separation products are being manufactured and shipped to customers all over the world.

- **With government mandated “shelter in place”, is it possible Phenomenex might close in the near future?**

Under the state of California and Los Angeles County mandated orders, Phenomenex is considered an essential business, allowing Phenomenex to continue its critical business operations.

- **Can I still contact my Phenomenex technical representative?**

Yes, while management has set up most of our technical representatives to work remotely, they are still available during business hours. When inputting the desired technical representative’s extension number, after calling into Phenomenex, you will most likely be forwarded to the representative’s remote phone. If you do not know your party’s extension, you will be asked to dial 0, and someone will answer as quickly as possible.

- **How can I currently order Phenomenex products?**

Since Phenomenex is able to stay fully operational, products are able to be ordered the same as always. Representatives are available globally during business hours, and local phone numbers, emails, and fax numbers are still operating. For countries where Phenomenex sells directly, one can also [order online on the web](#). Have problems knowing the right part number to order? Contact one of our technical specialists through our nearly instant online chat service, [Chat now](#) to obtain technical advice, quotes, product availability as well as place orders.

- **What if my lab is shut down or my receiving department is shut down?**

Phenomenex can only ship to addresses that are able to receive products. If your lab or receiving department has been shut down or cannot receive upcoming orders, please contact your local Phenomenex representative to make alternate shipping arrangements.

- **Can I order Phenomenex products if I have never ordered Phenomenex products before?**

Of course! All products listed on [our website](#) are available to all customers, existing or new. .

- **What is the country of origin of Phenomenex products?**

Phenomenex sells numerous products, including many distributed from suppliers all over the world. However, a majority of Phenomenex-branded products are manufactured in the United States at either our Torrance, CA, El Dorado Hills, CA, or Golden, CO manufacturing site locations. If you have a specific question about Phenomenex products, please contact your local Phenomenex representative for additional information.

## **Our Commitment to Our Employees and Customers**

Phenomenex’s mission of supplying customers with the highest quality products in separation science has never been more important than today, during this time. With this mission in mind, we would like to assure you that Phenomenex is doing everything we can to maintain supply of products and services during this unprecedented time.

Please see the below letter from the Phenomenex leadership team for more information on how we are supporting you:

[\*\*COVID-19-Letter-to-CustomersDownload\*\*](#)

To learn more about how Phenomenex is operating and supporting customers during the COVID-19 situation, click the link: [Phenomenex COVID-19 Resource Site](#).

---

**For more articles related to the COVID-19 situation, please see below:**

[“FAST ANALYSIS OF ALCOHOL BASED SANITIZERS BY GAS CHROMATOGRAPHY”](#)

[“SARS-COV-2 : WHAT THE VIRUS IS AND HOW WE CAN DETECT IT”](#)

[“THE SCIENCE OF WASHING YOUR HANDS – BEST PRACTICES TO PREVENT ILLNESS”](#)

[“COVID-19 SCIENCE AND STEPS TO TAKE TO AVOID THE VIRUS”](#)

[“CORONAVIRUS UPDATES – HOW CHEMISTS ARE MAKING A POSITIVE IMPACT”](#)

[“CORONAVIRUS AID – DHR SENDS \\$1.4MIL IN RESOURCES & PHX DONATES MASKS”](#)

Share with friends and coworkers:

- [Click to share on LinkedIn \(Opens in new window\)](#)
- [Click to share on Facebook \(Opens in new window\)](#)
- [Click to share on Twitter \(Opens in new window\)](#)
- [Click to share on WhatsApp \(Opens in new window\)](#)
- [Click to email a link to a friend \(Opens in new window\)](#)